



New for 2021

Registration Process

There are two registration periods, one for returning members and one for both new and returning members:

- March 15 – March 31 – Early registration period for returning members only (those with memberships within the last three years)
- April 1 – Until we reach capacity – General Registration for new and returning members.

As in the past, there are three ways to register: on-line (preferred), via mail, or in person during normal pool hours **provided there are membership slots still available**. Please see the registration process beginning on page 2.

Twilight Time Change

The Twilight schedule has been moved up to 4:30 from 5:00. Twilight still includes all day on weekends and holidays. Twilight members may also still purchase guest passes.

COVID-19

Because we don't know what COVID-19 restrictions might be in place this summer, we can't ensure the availability of certain recreational items like WIBIT floats, sliding boards or other shared items.

2021 Fee Schedule

	Regular Registration*	Twilight Registration*
Senior Citizen	\$65	N/A
Individual	\$150	\$110
Family of 2	\$275	\$200
Family of 3	\$305	\$230
Family of 4	\$335	\$260
Family of 5	\$365	\$290
Family of 6	\$395	\$320
Family of 7	\$425	\$350
Families of 8+	Email registration@norgwynpool.com	

Definitions

- Family** Up to two responsible adults and their dependent children one year of age and older (as of May 15th). All family members must reside at the same address.
- Individual** No children under 12 may join without an adult
- Senior Citizen** 65 and over

- Twilight** Members may only use the pool evenings (i.e., after 4:30pm) and all day on weekends and holidays. Twilight members may purchase guest passes.
- Nanny/Caregiver** Nannies must register as Individual Members
- Infants** Infants are those members under one year of age (as of May 15th). They must be listed as family members on the membership profile but are not included in the registration fee and will not need a membership card. All children one year of age and older (as of May 15th) will need to register as a regular family member and will require a membership card.
- Military Discount** **Cannot be completed online.** Please email Registration@norgwynpool.com for information. A valid military ID is required for discount approval.

Refund Policy

No Refunds will be given after May 29th (Opening Day). If you wish to receive a refund before opening day, please submit your request in writing to the pool commission. There will be a \$50.00 processing fee for all refunds.

2021 Registration Process

There are two registration periods. The first is for returning members only, and second is the General Registration for new and returning members:

Early Registration

March 15 – March 31 – Early Registration is for returning members only (those with memberships within the last three years)

General Registration


April 1 – Until we reach capacity – General Registration is for new and returning members.

During the General Registration period, all memberships will be awarded on a first-come, first-served basis. Registration for all will close when the pool’s capacity is reached.

There are three ways to register: on-line (preferred), via mail, or in person during normal pool hours (provided there are still membership slots available.)

On-line Registration (Preferred)

RETURNING MEMBERS

- 1) Visit our website, www.norgwynpool.com, and click the member logon button in the upper right-hand corner:  This will take you to the e-soft system we use for registration.
- 2) Sign in using your login and password from previous years.
 - a. If you forgot either, click on ‘Forget your login (username)?’ or ‘Forget your password?’ and a reminder email will be sent. Do not create a new login; your ID cards will no longer work.

- 3) Once signed in, select 'My Account', then 'My Profile.' Double check your membership profile to make sure the info is correct.
 - a. Please confirm birth dates, names, etc.
 - b. Check your photo(s) prior to 5/23/2021, if they need to be added or updated, please submit a photo (head shot) at least one day in advance of your first visit to ngpoolphotos@gmail.com. Children's photos should be updated every 2 years.
 - c. On the line under "FIRST NAME" where it says "ORGANIZATION/TEAM," please enter the name of your local municipality (e.g.: North Wales, Landsdale, Upper Gwynedd). Remember, this may be different from your mailing or post office address.
- 4) Click the 'Memberships' tab in the black banner.
- 5) Scroll down, add the appropriate membership type to your cart and process via a credit card.
 - a. Note: a small convenience charge of 2.5% will be added to all credit card registrations
 - b. If you have any difficulty accessing your profile or membership, please send a request to: registration@norgwynpool.com and we will provide some support.

NEW MEMBERS

Visit our website, www.norgwynpool.com, select "Click Here to Register" and follow the instructions to create a member profile. Then follow the steps above to select your membership level. New members will not be able to create a profile or select a membership level until the general registration period begins April 1st.

Reminder: All family members, regardless of age, must be listed on the family's profile. All members over the age of one must be listed as active members and will be issued an ID card.

By completing your registration, you are agreeing to abide by [Nor-Gwyn Pool's Rules](#), [COVID-19 Rules and Protocols](#), and the terms of our [Registration-Liability-Covid Waiver](#).

Mail-In Registration

Download the registration form and 2-page waiver form www.norgwynpool.com. Copies are also available at the Upper Gwynedd Township Building and the North Wales Borough Hall. Complete the application in full and send it with a check payable to the "Nor-Gwyn Pool Commission" for the appropriate amount and mail to the address at the head of this notice. Your online profile information will be validated at the pool at your first visit. New and returning members are subject to the same capacity limitations as on-line registration.

In Person Registration – During Normal Pool Hours

If there are membership slots remaining on/after opening day, May 29th, 2021 registration can be done in person at the front booth. Patrons may register during regular operating hours and will be asked to validate their online profile information at that time.

During the general registration period both new and returning memberships will be awarded on a first-come, first-served basis. Registration for all will close when the pool's capacity is reached. New and returning members are encouraged to register promptly; available membership slots are likely to be filled earlier than ever, possibly even prior to May 1st.

****Once registration is closed you will NOT be able to add members to your family membership****

2021 Hours, etc.

Operating Dates & Hours (subject to change)

Weekend:	May 29 th – 31 st (Memorial Day)	12:00 Noon to 6:00 PM
Weekends:	June 5 th – 6 th and June 12 th – 13 th	12:00 Noon to 6:00 PM
Sunday:	July 4 th (Independence Day)	12:00 PM to 5:00 PM
Daily*:	June 16 th – July 31 st	12:30 PM to 8:00 PM
Daily:	August 1 st – August 29 th	12:00 PM to 8:00 PM
Weekend:	September 4 th – September 6 th (Labor Day)	12:00 Noon to 6:00PM

* Full Time opening may change depending upon weather/school dismissal dates. Watch Facebook and Website for updates.

Pool hours are subject to weather conditions and may be changed at the discretion of the manager. The pool will be closed during home swim meets and special events; notice of closings will be posted at the pool, on the website www.norgwynpool.com and on Facebook.

ID Card and Profile Photo Policies

ID cards will be scanned each time you enter the pool complex. All patrons one year of age and older (as of May 15th) will require an ID card. ID cards are not transferrable. Patrons' profile photos will be displayed to pool staff when entering the facility for membership verification. To expedite your first visit of the season, please check if your photo has already been uploaded to your registration account prior to May 23rd and if it has not, you can have another photo taken at the pool or you can email a labeled photo (head shot) several days in advance to ngpoolphotos@gmail.com. Children's photos should be updated every 2 years. Access to the pool without your card is subject to a \$2 per family service charge.

Submitting photos several days in advance will speed up first time visits to the pool. Replacement cards (lost cards) will be issued at a \$5 per card charge.

Guest Policy, Fees

A sponsoring member must register all guests and guests are required to wear a guest identifier. The members are liable for the conduct of their guests and must remain with their guests while at the facility. The daily guest fee is \$10.00 per day per guest. There is a five-guest maximum PER FAMILY MEMBERSHIP ACCOUNT, per day. There are no refunds for inclement weather, closures, etc.

The sale of Guest Passes may be limited or suspended at any time at the discretion of the Manager on duty.

On July 4th: Due to expected high attendance, guest passes will be limited to ONE GUEST PER FAMILY MEMBERSHIP.

Nor-Gwyn Swim Team

See the team website, norgwynswim.com, or contact Alyssa McDuell at norgwynswim@gmail.com for registration information.

Please note that the pool will close early on select Tuesdays/Thursdays during June and July to host Swim Team meets. Early closure notices will be posted at the front booth, on our website and via Facebook.

The Nor-Gwyn Pool Commission

Jim Cherry, Andy Dziedzic, Frank Gillan, Missy Krise, Ginny Oldt, Eion O'Neill, Harry Singer

The Nor-Gwyn Pool Management Team:

Operations Manager: Beth McConnell Facilities Manager: David O'Donnel

Questions?

Email registration@norgwynpool.com or leave a message at: (215) 699-5111.